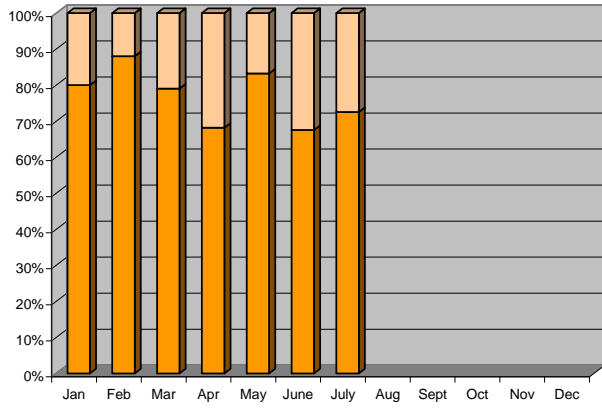
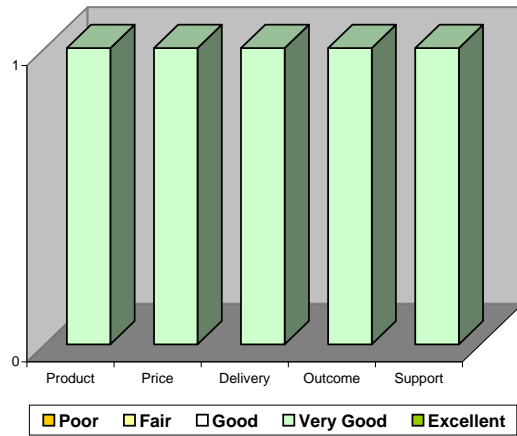


# Key Performance Indicators - Environmental / Quality Control - 2010

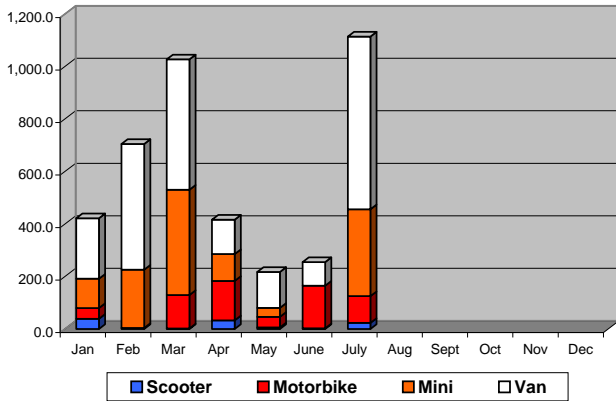
2009 Fuel saved = 23%



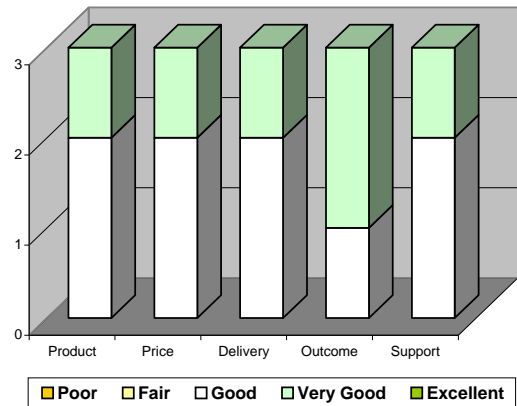
Job close-off sheet - Our client's feedback ratings



2009 Miles travelled



Job close-off sheet - How IREMS rate ourselves



Training feedback results

