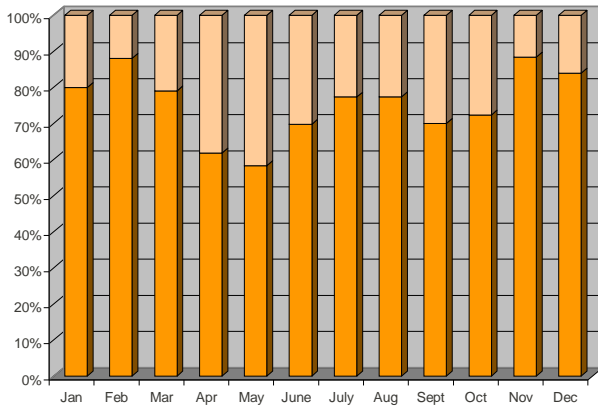
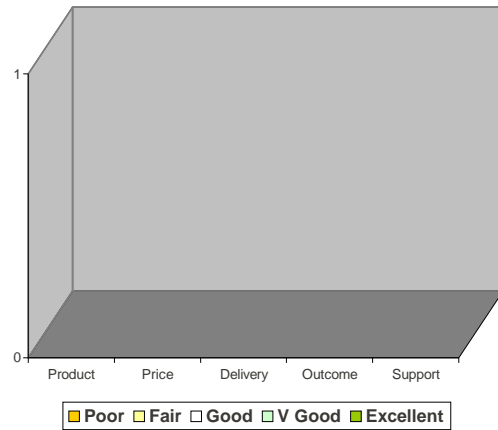


Key Performance Indicators - Environmental / Quality Control - 2011

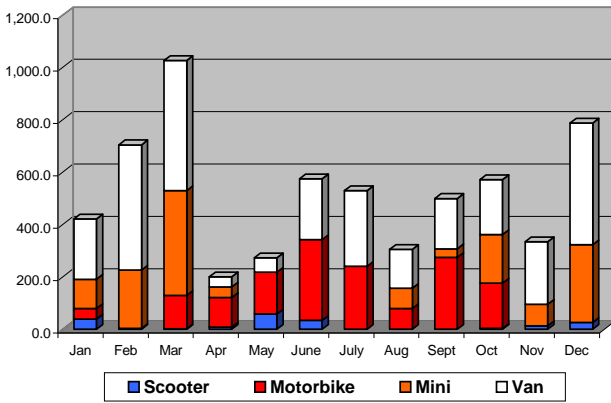
2011 Fuel saved = 24%



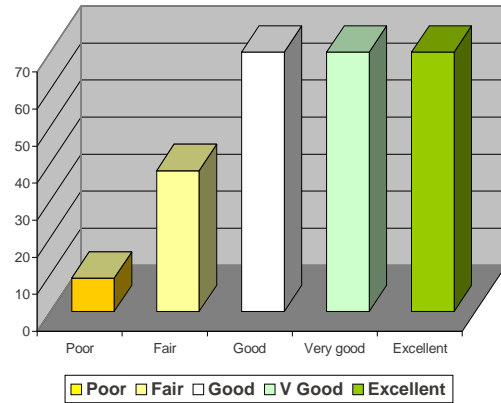
Job close-off sheet - Our client's feedback ratings



2011 Miles travelled



Staff training feedback results - Summary



Detailed training feedback results - from Mid 2011 to end of 2012

